CLAIMS

1.   A method for performing a test on a product, the method comprising:

applying a test on a product;

if the test indicates a defect in the product, determining whether the defect is external to the product; and

if the defect is determined to be external to the product, skipping repair of the product for the defect.

2.   The method of claim 1, wherein said determining includes searching a database of external defects.

3.   The method of claim 2, wherein said searching includes searching based on a keyword.

4.   The method of claim 2, wherein said searching includes searching based on a field.

5.   The method of claim 4, wherein said field includes a product version, a device name, a platform, a browser, and an area.

6.   The method of claim 2, wherein said searching includes searching based on a keyword and a filed.

7.   The method of claim 1, wherein said skipping further includes setting status of the defect to "external."

8.   The method of claim 1, further including assigning the product for repair, if the defect is determined to be not external to the product.

9.   The method of claim 8, wherein said assigning further includes setting status of the defect to "active."

10. A method for performing a test on a product, the method comprising:

determining an external defect for the product; and

if an external defect exists for the product, skipping further testing of the product for the determined external defect.

11. The method of claim 10, wherein said determining includes searching a database of external defects.

12. The method of claim 11, wherein said searching includes searching based on a keyword.

13. The method of claim 11, wherein said searching includes searching based on a field.

14. The method of claim 13, wherein said field includes a product version, a device name, a platform, a browser, and an area.

15. The method of claim 11, wherein said searching includes searching based on a keyword and a filed.

16. The method of claim 10, wherein said skipping further includes setting status of the defect to "external."

17. A computer-readable medium embodying a method for performing a test on a product, the method comprising:

applying a test on a product;

if the test indicates a defect in the product, determining whether the defect is external to the product; and

if the defect is determined to be external to the product, skipping repair of the product for the defect.

18. The computer-readable medium of claim 17, wherein said determining includes searching a database of external defects.

19.   The computer-readable medium of claim 18, wherein said searching includes searching based on a keyword.

20.   The computer-readable medium of claim 18, wherein said searching includes searching based on a field.

21.   The computer-readable medium of claim 20, wherein said field includes a product version, a device name, a platform, a browser, and an area.

22.   The computer-readable medium of claim 18, wherein said searching includes searching based on a keyword and a filed.

23.   The computer-readable medium of claim 17, wherein said skipping further includes setting status of the defect to "external."

24.   The computer-readable medium of claim 17, the method further including assigning the product for repair, if the defect is determined to be not external to the product.

25.   The computer-readable medium of claim 24, wherein said assigning further includes setting status of the defect to "active."

26.   A computer-readable medium embodying a method for performing a test on a product, the method comprising:

determining an external defect for the product; and

if an external defect exists for the product, skipping further testing of the product for the determined external defect.

27.   The computer-readable medium of claim 26, wherein said determining includes searching a database of external defects.

28.   The computer-readable medium of claim 27, wherein said searching includes searching based on a keyword.

29.   The computer-readable medium of claim 27, wherein said searching includes searching based on a field.

30.   The computer-readable medium of claim 29, wherein said field includes a product version, a device name, a platform, a browser, and an area.

31.   The computer-readable medium of claim 27, wherein said searching includes searching based on a keyword and a filed.

32.   The computer-readable medium of claim 26, wherein said skipping further includes setting status of the defect to "external."

33.   An apparatus for performing a test on a product, comprising:

means for applying a test on a product;

means for, if the test indicates a defect in the product, determining whether the defect is external to the product; and

means for skipping repair of the product for the defect, if the defect is determined to be external to the product.

34.   The apparatus of claim 33, wherein said means for determining includes means for searching a database of external defects.

35.   The apparatus of claim 34, wherein said means for searching includes means for searching based on a keyword.

36.   The apparatus of claim 34, wherein said means for searching includes means for searching based on a field.

37.   The apparatus of claim 36, wherein said field includes a product version, a device name, a platform, a browser, and an area.

38.   The apparatus of claim 34, wherein said means for searching includes means for searching based on a keyword and a filed.

39.   The apparatus of claim 33, wherein said means for skipping further includes means for setting status of the defect to "external."

40.   The apparatus of claim 33, further including means for assigning the product for repair, if the defect is determined to be not external to the product.

41.   The apparatus of claim 40, wherein said means for assigning further includes means for setting status of the defect to "active."

42.   An apparatus for performing a test on a product, comprising:

means for determining an external defect for the product; and

means for skipping further testing of the product for the determined external defect, if an external defect exists for the product.

43.   The apparatus of claim 42, wherein said means for determining includes means for searching a database of external defects.

44.   The apparatus of claim 43, wherein said means for searching includes means for searching based on a keyword.

45.   The apparatus of claim 43, wherein said means for searching includes means for searching based on a field.

46.   The apparatus of claim 45, wherein said field includes a product version, a device name, a platform, a browser, and an area.

47.   The apparatus of claim 43, wherein said means for searching includes means for searching based on a keyword and a filed.

48.   The apparatus of claim 42, wherein said means for skipping further includes means for setting status of the defect to "external."